

NOT-LINE POWERED CUSTOMERS NOTICE

Molalla Communications Public Notice

- **Molalla Communications fiber-optic service provides backup power at the Optical Network Terminal (ONT).**
 - o Battery backup is provided when the ONT is installed.
 - o A higher capacity UPS may be purchased by the customer from a third party vendor (listed below).
 - **Service limitations with and without backup power**
 - o **With** a working battery backup, fiber-optic service **will** transfer data or voice in the event of a power outage.
 - o **Without** a working battery backup, fiber-optic service **will not** transfer data or voice in the event of a power outage.
 - o What services can be provided on fiber **without** battery backup?
 - None, if there is a power outage.
 - **Additional battery purchase information**
 - o Battery type: UPS battery – CyberPower CyberShield CS24C12V2-E
 - o Cost: \$150.00
 - o Minimum voltage: 100-240VAC input/12VDC Output
 - o Connection terminal type: 7-Pin Communication Signal Connector (DECA ME030-350-07)
 - o Warranty details: 3-year
 - o Batteries may be purchased here: www.amazon.com
 - **Expected backup power duration**
 - o A fully charged battery is equipped to provide backup power for up to 8 hours of voice telephone service.
 - o How long will it last without use?
 - Up to 8 hours.
 - o How long will it last if used in an outage?
 - Up to 8 hours.
 - **Proper usage and storage conditions**
 - o Not adhering to proper usage and storage conditions will impact the battery life.
 - o How long will it last without use with proper and improper care?
 - Unknown; variable.
 - o What is proper usage, storage, care?
 - Should be stored and maintained according to manufactures specifications.
 - **Subscriber backup power self-testing and monitoring instructions**
 - o What is proper self-testing and monitoring?
 - Should be tested and monitored according to manufacturer's specifications.
- Additional information –**
- **Alternatives to maintaining communications during power outages**
 - o What are alternative methods of maintaining communication during a power outage?
 - Cellphones
 - Generator power
 - o Are there any issues using 911 during an outage?
 - Yes, if backup battery fails, 911 will not function.
 - o Ways of maintaining battery life effectiveness
 - Are there any additional ways to maintain or extend battery life effectiveness?
 - Refer to manufacture recommendations.

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